



**960 West Maple Court
Elma, New York 14059**

Notifying the Public of Rights under Title VI

sasi operates its programs and services without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act of 1964.

To obtain additional information about your rights under Title VI, contact Karen Keyes at the above address or (716) 805-1555.

If you believe you have been discriminated against on the basis of race, color, or national origin by sasi, you may file a Title VI complaint by completing, signing, and submitting the agency's Title VI Complaint Form.

How to file a Title VI complaint with sasi:

1. To obtain a Complaint Form from sasi contact Karen Keyes at sasi at the information provided above. In addition, a copy of the complaint form appears on the agency website at sasinc.org.
2. In addition to the complaint process at sasi, complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights, Region VII, 901 Locust Street, Suite 404, Kansas City, MO 64106
3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
4. The form must be signed and dated, and include your contact information.

If information is needed in another language, contact Chief People Officer/Title VI Designee, Karen Keyes at (716) 805-1555 or Karen.Keyes@sasinc.org.